

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION

## FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

For Commission Use Only:  
Case: 06-6343

ORIGINAL

CHIEF CLERK  
2006 APR 26  
ILLINOIS  
COMMERCE COMMISSION  
10:53 AM

Regarding a complaint by (Person making the complaint):

JEROME A LANE

Against (Utility name):

Commonwealth Edison

As to (Reason for complaint)

TRANSFORMER EXPLODED CAUSING DAMAGES TO APPLIANCES

TAKING AN ACTUAL METER READING AND BILLING ME SIX MONTHS AFTER  
HISTORY OF POWER OUTAGES OVER A TEN YEAR PERIOD

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

3408 SOUTH GILES

Chicago 60606

The service address that I am complaining about is

My home telephone is

(312) 842-0165

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(312) 842-0165

(Full name of utility company)

Commonwealth Edison

to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-11 Adm Pmt 200.150 & 200.170

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- (1). FACT: ON OR ABOUT JUNE 8, 2004, THE TRANSFORMER, DIRECTLY BEHIND MY PROPERTY, CAUGHT FIRE AND LATER EXPLODED. THE CHICAGO FIRE DEPARTMENT WAS CALLED. DURING THAT TIME THERE WAS A STRANGE BUZZING NOISE IN MY HOME. AS I BEGAN TO INVESTIGATE THE NOISE I SMELLED SOMETHING BURNING. IT WAS THE SMELL OF TRANSISTORS OVER HEATING AND BURNING. I THEN RAN TO THE SERVICE PANEL AND TURNED OFF ALL OF THE BREAKERS.
- (2). ONCE POWER HAD BEEN RESTORED, I NOTICED ANOMALIES IN THE FOLLOWING APPLIANCES: (SEE EXTRA SHEET OF PAPER)

Please clearly state what you want the Commission to do in this case:

TO REVERSE ALL OVER DUE CHARGES AND TO CANCEL ALL CHARGES PRIOR TO FEBRUARY 2005.

Date: APRIL 22, 2006  
(Month, day, year)

Complainant's Signature

[Signature]

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

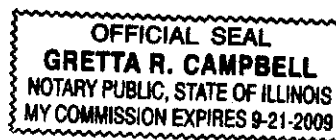
A notary public must witness the completion of this part of the form.

I, JEROME A. LANE, first being duly sworn, say that I have read the above petition and know what it says.  
The contents of this petition are true to the best of my knowledge.

(Signature) [Signature]

Subscribed and sworn/affirmed to before me on (month, day, year) APR. 1 24, 2006

[Signature]  
Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.